

**CCH PRACTICE MANAGEMENT – KNOWN ISSUES** (September 2019)

DATE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/ FIXED
	55734	Billing - Bill preview can fail filing to Document Management	<b>Workaround:</b> Contact the support department for a script to enable the document to be re-uploaded.	TBD
		GDPR - Group Bill Deletion	<b>Workaround:</b> For GDPR purposes, manually remove any personal data	TBD
09/07/2019	59084	Group Tab changes issue with displaying Adhoc clients link via billing wizard		2019.3
16/07/2019	59102	Smart Reports – Employee Planner – End date returns incorrect results		2019.3
13/09/2019	59168	Group Tab - Delete button on keyboard does not function same as clicking Delete button via mouse		2020.1
01/10/2019	59184	Bills ready to print dialog not populating since updating		2019.3 Hot Fix