

**CCH DOCUMENT MANAGEMENT – KNOWN ISSUES (July 2019)**

DATE OR RELEASE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/ FIXED
15/08/2018	57533	DMDaysToKeepLocalCachedFiles is set over 0 the cached files are not deleted	Create the following folders for all users of CCH Central.  %USERPROFILE%\Documents\CCHDocument %USERPROFILE%\Documents\CCHDocument\Temp %USERPROFILE%\Documents\CCHDocument\Thumbnails	
05/06/2019	57751	CCH Email Filing send and file add document window non responsive - Outlook 2016 Best Appearance mode	<b>Workaround</b> is to set Optimise for Compatibility and restart Outlook	<b>TBD</b>