

**CCH AUDIT AUTOMATION – KNOWN ISSUES** (23 January 2018)

Below is a list of issues reported during the last 12 months that potentially impact a significant number of users.

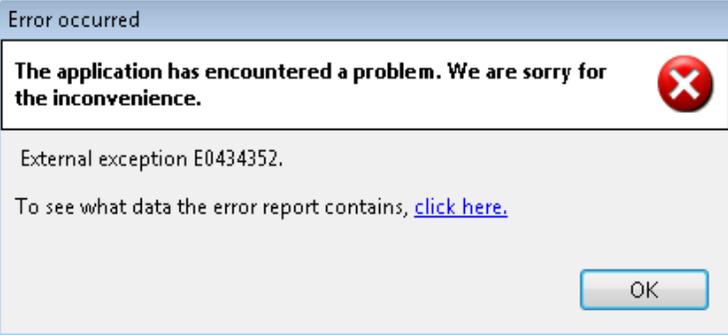
Our aim is to rectify these issues within 12 months but ideally within the next two quarterly releases.

DATE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/RESOLVED
23/01/2018		After upgrading to v5.0.4, when accessing the current audit file and reversing the answer to a checklist question, we get this error message: <i>SetNativeLanguageSupport():Data set.After Open is already assigned(C:\Work\AuditAutomation\Dev\Delphi\PROauditV4.3\MultilangSupport.pas,line 116)</i>	Users should accept the message and continue working as usual.  A fix to correct this issue will be released soon.	<b>TBC</b>
18/10/2017		Area Travel is currently disabled and will be enabled for a future release		<b>2017.4</b>
18/10/2017		Screen refresh – Some screens require a refresh before the change is correctly updated on the screen. E.g. Background information areas are not updated from red to blue when they become active, and forcing an audit area to become active from Risk assessment and audit program review does not change from grey to blue.	Reload the screen to fix the refresh issue	<b>2017.4</b>
18/10/2017		Window focus – In some scenario's the focus screen is active behind the main application. E.G. for TB import the import conformation screen can appear behind the main application window	Minimise the application to show the hidden screen	<b>2017.4</b>
18/10/2017		Screen not responding message – It has been reported that some routines cause the application to show a not responding message. however the application has not crashed and simply waiting for the routine to finish will solve the issue.	The application has not crashed and simply waiting for the routine to finish will solve the issue.	<b>2017.4</b>
18/10/2017		If the option to change the working paper folder and reference is performed on a document in general documents the remaining documents are also move into new folder   called Unknown area.	The documents can be used without issue.	<b>2017.4</b>

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18/10/2017		<p>Some users have reported the following error message appearing when opening word documents.</p> 	This is an issue with the trust setting if MS word. Please see the known issues in the release notes for the solution	