

CCH COMPANY SECRETARIAL INEGRATION WITH CENTRAL - KNOWN ISSUES (April 2019)

Below is a list of issues reported that potentially impact a significant number of users. Our aim is to rectify these issues within 12 months but ideally within the next two quarterly releases.

DATE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/ RESOLVED
Dec 17	243194	Error message appears "your current settings do not allow this file to be downloaded" when selecting CCH Company Secretarial CS01 conformation check list.	Open Internet Explorer, within Internet Options>Security tab, click on Custom level button and make sure the File download in enabled.	TBC
June 17	217473	The Fax number is not being updated correctly in Central.		TBC
July 18	57479	Error message when trying to print minutes of meeting for a dividend through Central	Use the direct URL for CCH Company Secretarial.	TBC
May 19	N/A	The contact type used for syncing with CCH Company Secretarial is Limited companies and LLP's. Companies with a contact type of Other Organisation will not synchronise with CCH Company Secretarial	In CCH Central, change the contact type from Other Organisation to Limited	